



CADDIE SAFETY/SOCIAL DISTANCING PROTOCOL



As the leader in caddie services we feel compelled to provide to our caddies the following guidelines and protocols for safely providing caddie services during the novel coronavirus pandemic.

Caddies should follow these general guidelines for reducing the risk of virus transmission:

- Stay home if you are sick. There is nothing more important than this.
- Wash hands frequently with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose, and mouth or any part of your face.
- Cover your cough or sneeze with your sleeve, arm or ideally a tissue.
- Wash and clean all uniform items after each round.
- Disinfect frequently touched objects and surfaces after your round.
- Report to work in full uniform, no changing in waiting area or locker room area.

Practice Social Distancing!

Social distancing is deliberately increasing the physical space between people to avoid spreading illness.

“**Staying at least six feet away**” from other people lessens your chances of transmitting and catching this virus. This is considered a job requirement for employee caddies. Those who do not abide by this practice may be subject to discipline, up to and including termination of employment.

Bag Carry/Walking Specifics

Introduction – Engage the member/guest in a concise and professional manner. Communicate that you are happy to see them and inform them of your intent to practice social distancing while providing the best caddie experience possible (see example speech below):

“I will carry your bags, provide a hole description/line of play, locate your tee shots, provide yardages, read putts, and maintain the course. Unfortunately, club cleaning and ball cleaning is your responsibility.”

Teeing Ground/Hole Description – Get out ahead of the players and position their bags on the tee box. Walk at least 6 feet away from the bags, give them a hole description and allow them to select their club. Watch them hit their shots and get out ahead of the player to complete your responsibilities.

In the Fairway – the same principles apply. Get ahead, get a yardage, communicate it to your player, and place their bags in the appropriate position and walk at least six feet away while they execute their shots. Depending on the outcome of the shot, suggest to your players to take their putter or wedge in preparation for their next shot.

On and Around the Green – No one is to tend or touch the flagstick. Carefully repair ball marks when appropriate without getting too close to your players. Provide a read if requested. Do not clean or touch golf balls. Maintain social distancing.

Our company remains committed to the health and well-being our members, guests, caddies and staff. To this end, all caddies will go through Covid-19 Protocol training upon reporting to work each day to insure understanding and compliance.

CARING TO SERVE - DRIVEN TO BE THE BEST